Præscient ANALYTICS

SBA-Certified WOSB | CAGE Code: 6HK06 | UEI: HN8PMK8CE559

PRAESCIENT ANALYTICS

NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Contract Holder

Praescient Analytics is an IT Value-Added Reseller (VAR) primarily focusing on the Federal Government.

Category C Contract

80TECH26D1529

PoP: 11/1/2026 - 10/31/2036

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SEWP VI Program Support Order Issues and Post-Delivery Contacts

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SEWP Helpline
help@sewp.nasa.gov
(301)286-1478
SEWP PMO Hours:
M-F, 7:30 AM – 6 PM(ET)
www.sewp.nasa.gov

SEWP VI ORDERING GUIDE

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC / AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for review and feedback.

The SEWP Contracts were awarded by scope category, the three categories are:

- **Category A (ITC/AV Solutions):** Covers hardware, software, cloud solutions, maintenance, and product-based services. Split into unrestricted and SBSA groups.
- **Category B (Enterprise-Wide ITC/AV Service Solutions):** Focused on enterprise-level IT, communications, and audiovisual infrastructure support services. Open to businesses of all sizes.
- **Category C (ITC/AV Mission-Based Services):** Restricted to small businesses.

FAIR OPPORTUNITY

https://www.sewp.nasa.gov/fairopportunity.shtml

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. All such items are clearly marked as not yet available on their SEWP contract; and
2. The contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

Category C | SEWP VI Contract #: 80TECH26D1529

SEWP VI ORDERING GUIDE

HOW TO ORDER THROUGH SEWP VI

Federal agencies may request a quote from Praescient Analytics for IT services and solutions available under SEWP VI Categories C. The process for obtaining a quote follows the steps below.

Step 1. Define the requirement.
Identify the services or solutions needed, including the scope of work, deliverables, anticipated period of performance, place of performance, and any technical or security requirements. For a NASA scope review, send a requirement summary to help@sewp.nasa.gov.

Step 2. Request a quote.
Visit the NASA SEWP website and access the **Quote Request Tool (QRT)** to submit a Request for Quote (RFQ). The tool supports distribution to eligible contract holders and documentation of the competitive process. Requests for Information (RFIs) and Market Research Requests (MRRs) may also be used to support acquisition planning. Praescient monitors the QRT and responds to all applicable requests.

Step 3. Evaluate responses and select the best value.
The ordering agency evaluates responses against the stated requirements and evaluation criteria and documents its selection in accordance with applicable Fair Opportunity requirements and agency procedures. Praescient Analytics' quote will identify the proposed services or solutions, pricing, applicable contract number, and quote validity period.

Step 4. Issue the delivery or task order.
If Praescient Analytics is selected, the ordering Contracting Officer prepares the order using the agency's authorized forms and procedures. Identify Praescient Analytics as the contract holder and cite the applicable SEWP VI contract number: 80TECH26D1529.

Step 5. Submit the order to NASA SEWP PMO for processing.
Send the completed order and supporting documentation to the NASA SEWP Program Management Office at sewporders@sewp.nasa.gov. NASA SEWP reviews and processes the order, assigns a SEWP Control Number (SCN), and forwards it to Praescient Analytics. Order modifications must also be routed through the NASA SEWP Program Management Office. Do not send the order directly to Praescient for formal acceptance.

Step 6. Coordinate performance and support.
After receiving the processed order, Praescient Analytics coordinates delivery or the start of services in accordance with the order's terms. For order status, performance coordination, or assistance resolving an issue, contact the Praescient Analytics point of contacts below and include your order number and SEWP Control Number.

SEWP Program Manager
Yvonne Soto
yvonne@praescientanalytics.com

SEWP Deputy Program Manager
Jessica Napoli
jnapoli@praescientanalytics.com

NASA SEWP Ordering Assistance:
Send Delivery Orders (PDF or image files) to the NASA SEWP Program Management Office:
Email (Preferred): sewporders@sewp.nasa.gov
Fax: (301) 286-0317
Helpline: (301) 286-1478 | help@sewp.nasa.gov
Hours: Monday – Friday, approximately 7:30 a.m. – 6:00 p.m. ET

Praescient Analytics may only accept and begin work on orders that have been processed by the SEWP PMO and assigned a tracking number.

Additional Guidance: NASA SEWP Website

SUPPORT, TROUBLESHOOTING & POST-DELIVERY

For questions about quotes, order status, technical support, warranty, installation, or any post-delivery issues, contact the Program Manager or Deputy Program Manager listed in Step 6 above. They serve as the primary points of contact for all SEWP VI support matters and will route inquiries to the appropriate internal resources. If you experience a problem with an order (delivery delay, incorrect item, invoicing question, etc.), please reach out as soon as possible with the SEWP Tracking Number / Delivery Order number so we can resolve the issue quickly.